



FIG. 4

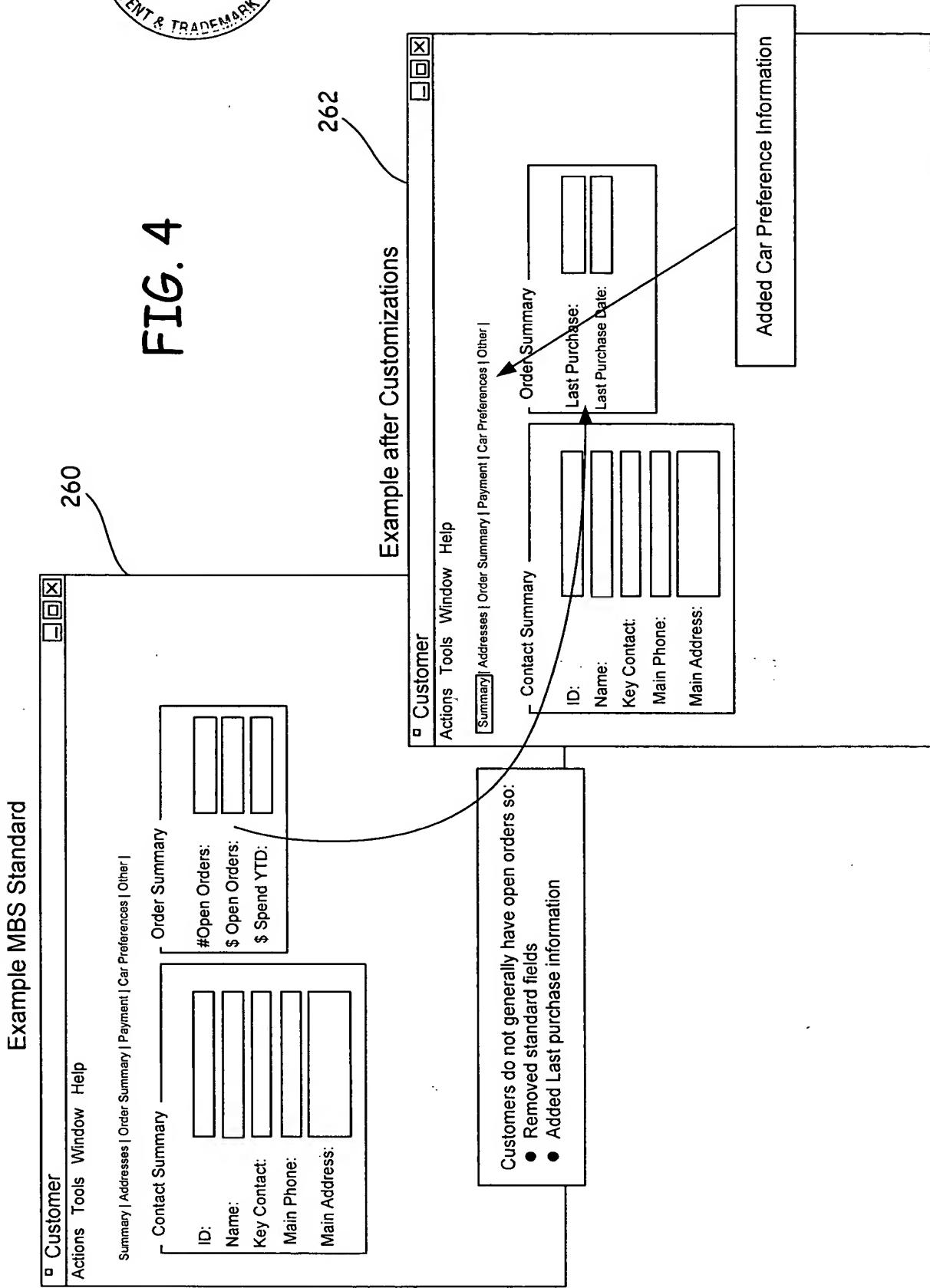


FIG. 5

Customer

Actions Tools Window Help

Summary | Addresses | Order Summr Consoto Car Preferences | Other |

Contact Summary

ID: _____
Name: _____
Key Contact: _____
Main Phone: _____
Main Address: _____

Order Summary

#Open Orders: _____
\$ Open Orders: _____
\$ Spend YTD: _____

Service Summary

Preferred Technician: _____
Service Notification: _____
Type of Notification: _____

This figure shows a screenshot of a software application window titled 'Customer'. The menu bar includes 'Customer', 'Actions', 'Tools', 'Window', and 'Help'. Below the menu is a navigation bar with links for 'Summary', 'Addresses', 'Order Summr', 'Consoto', 'Car Preferences', and 'Other'. The main area is divided into two main sections: 'Contact Summary' and 'Order Summary'. The 'Contact Summary' section contains fields for ID, Name, Key Contact, Main Phone, and Main Address, each represented by a single-line input field. The 'Order Summary' section contains fields for the number of open orders, the total amount of open orders, and the total spend for the year-to-date, each represented by a single-line input field. To the right of the 'Order Summary' section is another section labeled 'Service Summary' with fields for preferred technician, service notification, and type of notification, also each represented by a single-line input field.

FIG. 6

Customer

Actions Tools Window Help

Mortens

Consoto

Summary | Addresses | Order Summary | Payment | Car Preferences | Service Information | Other |

Contact Summary

ID: Mortens

Name:

Key Contact:

Main Phone:

Main Address:

Order Summary

#Open Orders: _____

\$ Open Orders: _____

\$ Spend YTD: _____

Service Summary

Preferred Technician: _____

Service Notification: _____

Type of Notification: _____

This is the same screen and customer entity with multiple customizations from multiple organizations!